AFTER THE SALE

We know that selling hardware and software solutions is just the beginning. Post-sale support, expertise, follow through, and patience is necessary to help customers adapt to and recognize the value and ROI of their purchase as quickly as possible.

Simply put, post-sale support is the key.

That's where Gartman’s Professional Services’ Technical Support Team comes in.

Our vast industry experience and expertise in technical support and service sets us apart. When you partner with Gartman, rest assured your purchase is backed by a full technical support division of pros. Gartman acts as the professional support specialists FOR your organization - so you don’t have to. You’ll have access to best in class professional services, including support, troubleshooting, training, and more.

***Project Management***

* Dedicated Account Coordinators
* Prompt Installation Scheduling
* Single Point of Contact
* Available to Answer Any Install Questions
* Educates Implementation Team on Install Process
* Installation Quality Assurance & Customer Service

***Installation Services***

* Implementation Experts
* Custom Software Configurations
* 3rd-Party System Integrations
* Software Training
* Functionality Assurance

***Help Desk Support***

* Courteous Phone and Email Support
* Hardware and Software Support
* Subject Matter Experts
* Rapid Response Times
* Dynamic Support Ticket System